

## **Nondiscrimination and Accessibility Notice**

(Patient Protection and Affordable Care Act: Section 1557)

Central Florida Health (CFH) complies with applicable Federal civil rights law and does not discriminate on the basis of race, color, national origin, age disability or sex. CFH does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Central Florida Health:

- **Provides free aids and services to people with disabilities to communicate effectively with us, such as:**
  - Qualified Sign Language Interpreters
  - High Quality Video-Remote Interpreting
  - Video Phone Technology
  - Assistive Listening Devices (Hearing Loop, Pocket Talker)
  - Television Closed Captioning
  - Specialty Nurse Call Devices
  - Alternative Written Formats (Large Print)
- **Provides free foreign language services to people whose primary language is not English or have limited English proficiency, such as:**
  - Qualified Foreign Language Interpreters
  - High Quality Video-Remote Interpreting (Spanish)
  - Telephonic Foreign Language Interpretation
  - Information translated into other languages.

If you need these services, contact Nursing Supervision at the following numbers:

Leesburg Regional Medical Center: (352) 323-5195

The Villages Regional Hospital: (352) 751-8108

If you believe Central Florida Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age disability or sex, you can file a grievance or request someone assist you with filing a grievance by contacting: Judith Beda, Assistant Compliance Officer, 715 West Oak Terrace Dr. Leesburg, FL 34748, (352) 323-5356, Fax: (352) 323-5848, [jbeda@centflhealth.org](mailto:jbeda@centflhealth.org)

You can also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Way Room 509F, HHH Building

Washington D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

## Information for Individuals with Limited English Proficiency of Language Assistance Services

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al Leesburg Regional Medical Center 352-323-5195 The Villages® Regional Hospital 352-751-8108.

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele Leesburg Regional Medical Center 352-323-5195 The Villages® Regional Hospital 352-751-8108.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số Leesburg Regional Medical Center 352-323-5195 The Villages® Regional Hospital 352-751-8101.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para Leesburg Regional Medical Center 352-323-5195 The Villages® Regional Hospital 352-751-8108.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 Leesburg Regional Medical Center 352-323-5356 The Villages® Regional Medical Center 352-751-8108.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le Leesburg Regional Medical Center 352-323-5195 The Villages® Regional Hospital 352-751-8108.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa Leesburg Regional Medical Center 352-323-5195 The Villages® Regional Hospital 352-751-8108.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните Leesburg Regional Medical Center 352-323-5195 The Villages® Regional Hospital 352-751-8108.



Leesburg Regional Medical Center 352-323-5195 (مقر)

The Villages® Regional Hospital 352-751-8108 ل صد نامقرب  
ث دد تت ركذا اللعة، ذاب ت امدخ قدعا سملا قو وغ للار ف بوت ت كل ذاجملاب.  
ف تاه مصلا مك بلاو: (xxx-xxx-xxxx-1)، قظوح لم: اذا ت نك

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero Leesburg Regional Medical Center 352-323-5195 The Villages® Regional Hospital 352-751-8108.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: Leesburg Regional Medical Center 352-323-5195 The Villages® Regional Hospital 352-751-8108.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. Leesburg Regional Medical Center 352-323-5195 The Villages® Regional Hospital 352-751-8108번으로 전화해 주십시오.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer Leesburg Regional Medical Center 352-323-5195 The Villages® Regional Medical Center 352-751-8108.

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો Leesburg Regional Medical Center 352-323-5195 The Villages® Regional Hospital 352-751-8108.

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร Leesburg Regional Medical Center 352-323-5195 The Villages® Regional Hospital 352-751-8108